

# Stakeholder

Stakeholders	Issues	Communication Ways , Frequency and Window	Management
Shareholder /Investor	<ul style="list-style-type: none"> <li>● Compliance with financial and labor regulations</li> <li>● Operational status</li> <li>● Risk management</li> <li>● Child labor, forced or compulsory labor</li> </ul>	<ul style="list-style-type: none"> <li>● General meeting</li> <li>● Year Report</li> <li>● Contact Window: Li Lai Ming maureen@dtech.com.tw</li> </ul>	<ol style="list-style-type: none"> <li>1. Hold an annual shareholder meeting to disclose the annual report information as well as business management strategies and policies.</li> <li>2. Investors can contact the spokesperson hotline to inquire about the company's various operations and financial information in real time.</li> </ol>
Employee	<ul style="list-style-type: none"> <li>● Compensation and benefits</li> <li>● Occupational safety and health environment</li> <li>● Talent cultivation</li> <li>● Labor relations</li> <li>● Internal and external education and training</li> </ul>	<ul style="list-style-type: none"> <li>● Labor-management meeting</li> <li>● Internal and external education and training</li> <li>● Company intranet</li> <li>● Contact Window: Kelly Cheng kelly_cheng@dtech.com.tw</li> </ul>	<ol style="list-style-type: none"> <li>1. Hold regular labor-management meetings and occupational safety and health committees.</li> <li>2. Conduct internal and external education and training according to job requirements and provide ongoing feedback training.</li> <li>3. No violations of labor laws and regulations.</li> <li>4. No employee complaints received.</li> </ol>
Client	<ul style="list-style-type: none"> <li>● Customer service</li> <li>● Supply chain management</li> <li>● Product quality and safety</li> <li>● Compliance with environmental regulations</li> </ul>	<ul style="list-style-type: none"> <li>● Telephone</li> <li>● E-mail</li> <li>● On-site visit or audit</li> <li>● Questionnaire response</li> <li>● Contact Window: Remy Chen remy_chen@dtech.com.tw</li> </ul>	<ol style="list-style-type: none"> <li>1. Customer satisfaction survey for 2022 achieved a score of 93.6.</li> <li>2. Conduct weekly project meetings for the sales department.</li> <li>3. Obtain ISO 45001 Occupational Health and Safety Management System certification and ISO 9001 Quality Management System certification.</li> <li>4. No reports of violating integrity in business operations.</li> </ol>
Supplier	<ul style="list-style-type: none"> <li>● Supplier management</li> <li>● Product quality and safety</li> <li>● Business</li> </ul>	<ul style="list-style-type: none"> <li>● On-site visit or audit</li> <li>● Telephone</li> <li>● E-mail</li> <li>● Contact Window:</li> </ul>	<ol style="list-style-type: none"> <li>1. In 2022, the average score for material suppliers' evaluation was 97.5, and the average score for subcontractors' evaluation was 95.</li> </ol>

	<p>operations status</p> <ul style="list-style-type: none"> <li>● Supply chain management</li> </ul>	<p>Remy Chen remy_chen@dtech.com.tw</p>	<ol style="list-style-type: none"> <li>2. The response rate of suppliers signing the "Supplier Commitment Letter" was 97.2%.</li> <li>3. Obtained ISO 45001 Occupational Health and Safety Management System certification, and ISO 9001 Quality Management System certification.</li> <li>4. Zero reports of violations of business ethics.</li> </ol>
Government	<ul style="list-style-type: none"> <li>● Supplier management</li> <li>● Product quality and safety</li> <li>● Business operations status</li> <li>● Supply chain management</li> </ul>	<ul style="list-style-type: none"> <li>● Official documents</li> <li>● Taiwan Stock Exchange (TWSE)</li> <li>● Industry associations</li> <li>● Contact Window: Kelly Cheng kelly_cheng@dtech.com.tw</li> </ul>	<ol style="list-style-type: none"> <li>1. Completed the maintenance of fire safety equipment in 2022 and reported the inspection results to the local fire department for approval.</li> </ol> <p>Joined industry-related industrial associations to keep abreast of the latest information and developments in the industry.</p> <p>Regularly hold meetings of the employee welfare committee.</p>